

York House Hotel and Caravan Park Privacy Statement

York House Hotel and Caravan Park are committed to preserving our customers privacy.

Our Privacy Policy is contained below and provides a detailed explanation as to how we may use your personal information provided to us or any we collect through legal means.

1. Information We Collect from You

Data can be collected and processed when our website is in operation by you. The following are approved methods of collection:

- 1.1 If you register for information or complete a purchase, by filling out a form we can collect the information provided.
- 1.2 Traffic data, weblogs, location data, and any other communication can be collected. These details come from your visit to our site and any resource tools you use while on the site.
- 1.3 Any communication on our website or to personnel allows us to collect information.

2. Use of Cookies

Circumstances may arise when we may need to gather information about your computer to help provide appropriate services or products to you. The data gathered is solely statistical data, which will not be shared with advertisers.

The facts collected about you are statistical only. No identifying information will be shared about our visitors and how they made use of our site. No personal details will ever be shared.

Cookies are used to collect general online usage by using a cookie file. If used this cookie file is downloaded without prompting. It will be placed on your hard drive with information transferred to the hard drive allowing the cookies to be used for data collection. A cookie is used to improve any services/ products, or overall website characteristic we offer you

Any computer has the option to decline cookies. Your web browser options include an "enable" button to decline cookies. It is imperative that you understand by declining cookies you may be limiting your access to sections of our website.

3. E-mail addresses

If you send us an e-mail or give us your e-mail address, we will retain your e-mail address. However, we do not share our e-mail lists.

4. Changes to our privacy policy

If we make any changes to our privacy policy in the future these will be posted to this page to keep you fully up to date with any developments.

Barclaycard

Barclaycard is our payment gateway and is renowned as a trusted and secure gateway.

We accept payments over the internet, by phone and mail. Through Barclaycard we accept Visa, MasterCard, American Express and all the major credit cards. Not forgetting debit cards and local payment schemes like Maestro, Laser, Electron and more. Bank transfers (such as the German ELV system), instalments, standing-order and direct-debit style payments. All in their customer's currency and language - wherever they are in the world.

Barclaycard also have there own Terms and Conditions and Privacy Statements on their own website at

<http://www.barclaycard.co.uk/personal/privacy-policy> .